GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2811
ANSWERED ON:03.08.2016
Lack of Catering Service at C and D Stations
Vasava Shri Parbhubhai Nagarbhai

Will the Minister of RAILWAYS be pleased to state:

(a) whether the passengers are facing difficulties due to lack of proper catering service at category "C" and "D" railway stations under western railway;
(b) if so, the number of railway stations where catering service is available;
(c) whether the Government is likely to make arrangement for medical shops/stalls at all railway stations under western railways; and
(d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)
(a) and (b): As per Catering Policy 2010, provision of catering/vending facilities is done by Zonal Railways taking into consideration the scale defined for each category of station, demand of the passengers, quantum of passenger traffic at the station, number of trains dealt with at the station, availability of space, level of congestion at platforms and facilities already available at the station. Catering facilities are available at all "C" category stations on Western Railway. No complaint is reported to have been received regarding lack of proper catering services at "D" Category stations of Western Railway.

(c) and (d): Policy guidelines for setting up of chemist stalls/corners have been issued to Zonal Railways vide Commercial Circular Number 50/2000 dated 03.11.2000 and Commercial Circular Number 67/2008 dated 02.12.2008 wherein detailed procedure for allotment/tenure of chemist stalls, fixation of license fee, renewal, items permitted for sale through chemist stall etc., has been stipulated.

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